

HOW TO DOCUMENT
Upselling Xstream
For
Passion

TRANSVISION⁺

TRANSVISION

Agustus 2021

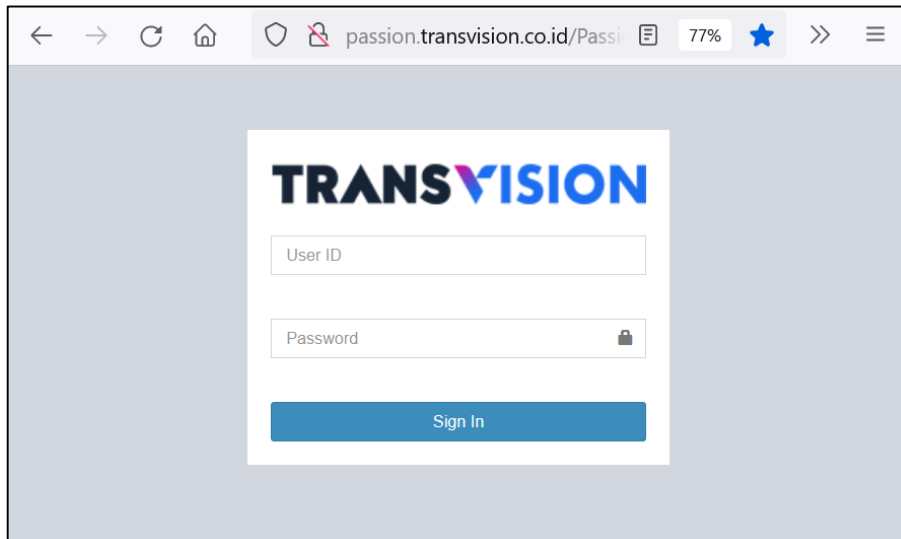
Contents

1	Login	3
2	Menu Upselling Xstream	3
2.1	Add Up Selling Customer	3
2.2	Report.....	8
2.3	TVS & Login TV	9

1 Login

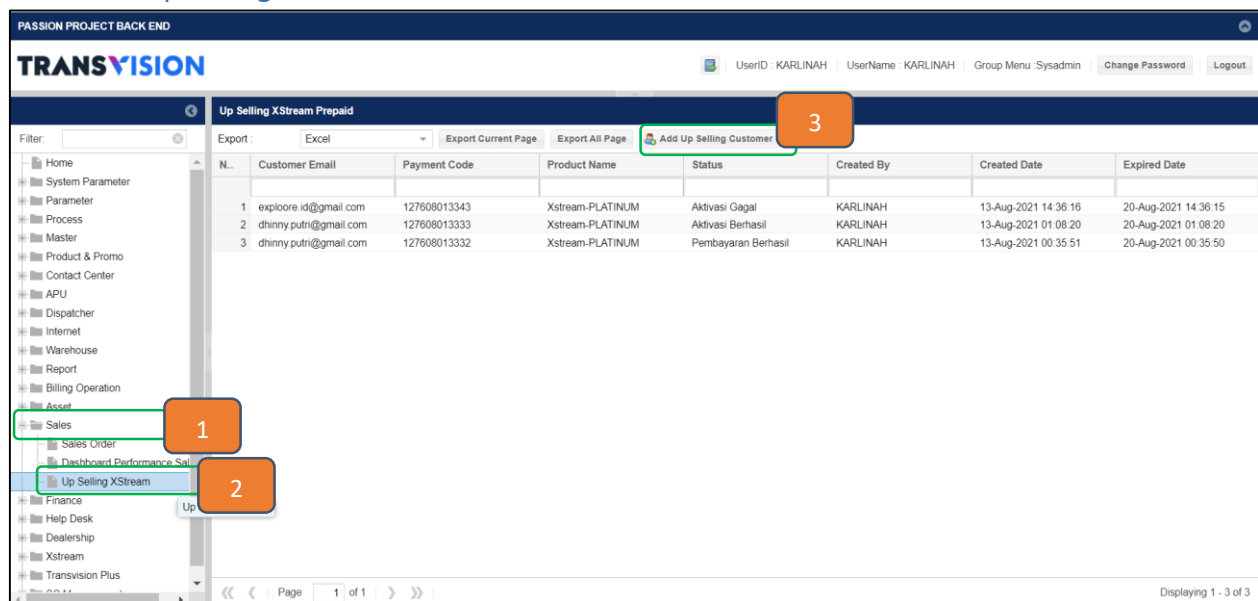
Saat ini System dapat diakses di <http://passion.transvision.co.id/PassionBackend/>

Masukkan Username dan Password



2 Menu Upselling Xstream

2.1 Add Up Selling Customer



N.	Customer Email	Payment Code	Product Name	Status	Created By	Created Date	Expired Date
1	exploire.id@gmail.com	127608013343	Xstream-PLATINUM	Aktivasi Gagal	KARLINAH	13-Aug-2021 14:36:16	20-Aug-2021 14:36:15
2	dhinny.putri@gmail.com	127608013333	Xstream-PLATINUM	Aktivasi Berhasil	KARLINAH	13-Aug-2021 01:08:20	20-Aug-2021 01:08:20
3	dhinny.putri@gmail.com	127608013332	Xstream-PLATINUM	Pembayaran Berhasil	KARLINAH	13-Aug-2021 00:35:51	20-Aug-2021 00:35:50

Penjelasan :

1. Klik Sales
2. Klik UpSelling Xstream
3. Klik Add Up Selling Customer

Up Selling XStream Customer

Search Customer By E-Mail: 4 Search

Customer Info

Name: 5

E-Mail:

Phone Number:

Customer Products

6 Add Up Selling Product

	Order ID	Payment Code	Product Name	Voucher Code	Claim Status	Activation Status	Claim Date	Created Date
1	TR-20210813000013	127608013343	Xstream-PLATINUM	IVMF8ALTYEGY	SUDAH	Aktivasi Gagal	13/08/2021 14:45:06	13/08/2021 14:36:15

Penjelasan :

4. Input alamat email dan klik **Search**. Pastikan alamat email sudah terdaftar
5. Muncul informasi customer : Nama, Email dan Phone Number
6. Klik **Add Up Selling Product**, akan muncul form add product

Up Selling XStream Customer

Search Customer By E-Mail: Search

Customer Info

Name:

E-Mail:

Phone Number:

Customer Products

Add Up Selling Product

	Order ID	Payment Code	Product Name	Voucher Code	Claim Status	Activation Status	Claim Date	Created Date
1	TR-20210813000013	127608013343	Xstream-PLATINUM	IVMF8ALTYEGY	SUDAH	Aktivasi Gagal	13/08/2021 14:45:06	13/08/2021 14:36:15

Form Add Product 7

Product: Xstream-GOLD

Detail: Xstream-GOLD 6 Bulan, Bonus Xstream DIAMOND 1 Bulan

Product Name: Xstream-GOLD

Product Description: Xstream-GOLD 6 Bulan, Bonus Xstream DIAMOND 1 Bulan

Product Price: Rp245.000,00 8

Save Cancel

Back

Penjelasan :

7. Input Form Add Product
 - Pilih **Product**
 - Pilih **Detail**

Akan muncul Product Name, Product Description dan Product Price
Pastikan paket yang dibeli bukan paket yang masih aktif

8. Klik **Save**

Up Selling XStream Customer

Search Customer By E-Mail:

Customer Info

Name:

E-Mail:

Phone Number:

Customer Products

	Order ID	Payment Code	Product Name	Voucher Code	Claim Status	Activation Status	Claim Date	Created Date
1	TR-20210813000031	127608013361	Xstream-GOLD		BELUM	Menunggu Pembayaran		13/08/2021 19:41:13
2	TR-20210813000013	127608013343	Xstream-PLAT			Aktivasi Gagal	13/08/2021 14:45:06	13/08/2021 14:36:15

Info

Successfully purchased the Up Selling Minipack Xstream-GOLD

9

Friday, August 13, 2021

Up Selling XStream Customer

Search Customer By E-Mail:

Customer Info

Name:

E-Mail:

Phone Number:

Customer Products

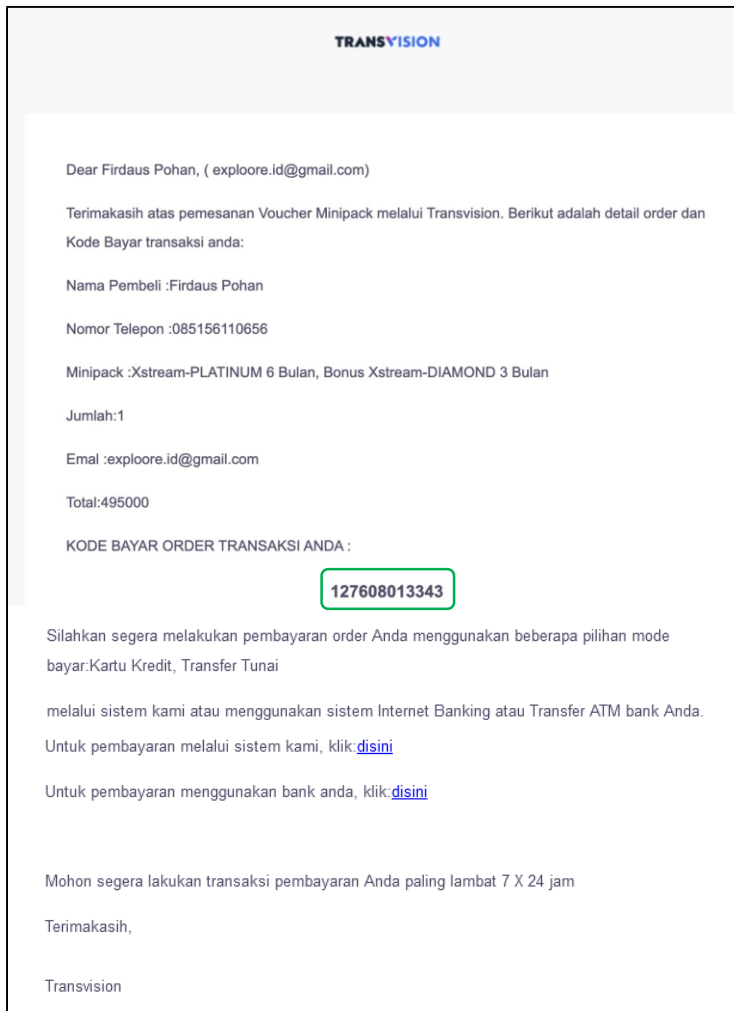
	Order ID	Payment Code	Product Name	Voucher Code	Claim Status	Activation Status	Claim Date	Created Date
1	TR-20210813000031	127608013361	Xstream-GOLD		BELUM	Menunggu Pembayaran		13/08/2021 19:41:13
2	TR-20210813000013	127608013343	Xstream-PLATINUM	IVMF8ALTYEGY	SUDAH	Aktivasi Gagal	13/08/2021 14:45:06	13/08/2021 14:36:15

10

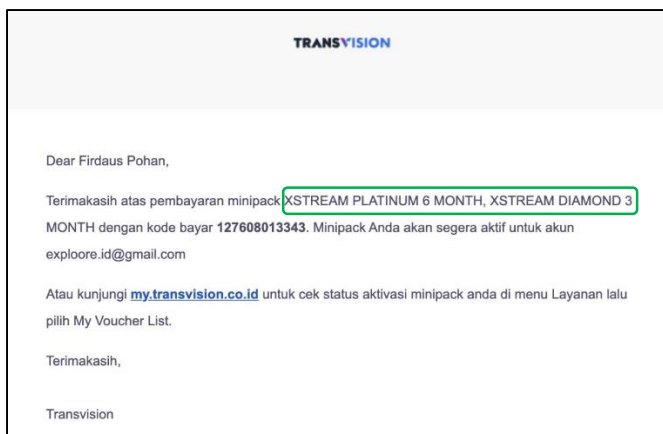
Penjelasan :

9. Muncul notifikasi sukses upselling minipack. Klik **OK**
10. Data bertambah pada form Customer Products
 - Order ID : No pesanan
 - Payment Code : Kode pembayaran
 - Product Name : Nama Produk
 - Voucher Code : Kode Voucher
 - Claim Status : Status claim voucher
(Sudah, Belum)
 - Activation Status : Status Aktivasi Minipack
(Menunggu Pembayaran, Pembayaran Berhasil, Sedang Diproses, Aktivasi Berhasil, Aktivasi Gagal)
 - Claim Date : Tanggal claim voucher
 - Create Date : Tanggal pembelian/ pembuatan

11. Pelanggan akan menerima email konfirmasi pembelian seperti dibawah ini:



12. Selanjutnya pelanggan melakukan pembayaran sesuai dengan **kode bayar** dan **nominal** yang tertera pada email
13. Pelanggan menerima Email konfirmasi pembayaran dan **minipack aktif otomatis tanpa melakukan claim voucher**



Pelanggan bisa cek status aktivasi minipack melalui website myTrans <https://my.transvision.co.id/>

Up Selling XStream Customer

Search Customer By E-Mail

exploore.id@gmail.com

Search

Customer info

Name:

Firdaus Pohan

E-Mail:

exploore.id@gmail.com

Phone Number:

085156110656

Customer Products

Add Up Selling Product

	Order ID	Payment Code	Product Name	Voucher Code	Claim Status	Activation Status	Claim Date	Created Date
1	TR-20210813000031	127608013361	Xstream-GOLD		BELUM	Menunggu Pembayaran	13/08/2021 14:45:06	13/08/2021 19:41:13
2	TR-20210813000013	127608013343	Xstream-PLATINUM	IVMF8ALTYEGY	SUDAH	Aktivasi Gagal	13/08/2021 14:45:06	13/08/2021 14:36:15

Customer Products

Add Up Selling Product

	Order ID	Payment Code	Product Name	Voucher Code	Claim Status	Activation Status	Claim Date	Created Date
1	TR-20210813000031	127608013361	Xstream-GOLD	VWWCED3RGKQX	SUDAH	Sedang Diproses	13/08/2021 19:48:07	13/08/2021 19:41:13
2	TR-20210813000013	127608013343	Xstream-PLATINUM	IVMF8ALTYEGY	SUDAH	Aktivasi Gagal	13/08/2021 14:45:06	13/08/2021 14:36:15

Customer Products

Add Up Selling Product

	Order ID	Payment Code	Product Name	Voucher Code	Claim Status	Activation Status	Claim Date	Created Date
1	TR-20210813000031	127608013361	Xstream-GOLD	VWWCED3RGKQX	SUDAH	Aktivasi Berhasil	13/08/2021 19:48:07	13/08/2021 19:41:13
2	TR-20210813000013	127608013343	Xstream-PLATINUM	IVMF8ALTYEGY	SUDAH	Aktivasi Gagal	13/08/2021 14:45:06	13/08/2021 14:36:15

Penjelasan :

- Setelah pelanggan melakukan pembayaran, maka status aktivasi berubah menjadi *Sedang Diproses*, lalu *Aktivasi Berhasil*

2.2 Report

Up Selling XStream Prepaid

Export : Excel Export Current Page Export All Page Add Up Selling Customer

No	Customer Email	Payment Code	Product Name	Status	Created By	Created Date	Expired Date
1	testing1911@test.com	127608001778	MOVIES + DIAMOND	Menunggu Pembayaran	WIMBA	06-Aug-2021 11:57:16	13-Aug-2021 11:57:16
2	akuntesting@mail.com	127608001777	PLATINUM	Pembayaran Berhasil	KARLINAH	06-Aug-2021 11:03:53	13-Aug-2021 11:03:53
3	akuntesting@mail.com	127608001776	PLATINUM	Aktivasi Berhasil	KARLINAH	06-Aug-2021 10:36:28	13-Aug-2021 10:36:28
4	linabondans@gmail.com	127608001775	DIAMOND	Aktivasi Gagal	KARLINAH	06-Aug-2021 09:49:51	13-Aug-2021 09:49:51
5	linabondan888@gmail.com	127608001772	DIAMOND	Menunggu Pembayaran	NASSER	05-Aug-2021 21:58:37	12-Aug-2021 21:58:37
6	bondanlina@gmail.com	127608001767	MOVIES + DIAMOND	Pembayaran Berhasil	WIMBA	05-Aug-2021 15:05:55	12-Aug-2021 15:05:55
7	bondanlina@gmail.com	127608001756	MOVIES + DIAMOND	Pembayaran Berhasil	WIMBA	04-Aug-2021 15:09:22	11-Aug-2021 15:09:22
8	bondanlina@gmail.com	127608001754	DIAMOND	Pembayaran Berhasil	NASSER	04-Aug-2021 14:10:57	11-Aug-2021 14:10:57
9	linabondan888@gmail.com	127608001752	MOVIES	Aktivasi Berhasil	KARLINAH	04-Aug-2021 09:49:14	11-Aug-2021 09:49:14
10	linabondan888@gmail.com	127608001751	GOLD	Pembayaran Berhasil	KARLINAH	04-Aug-2021 09:31:36	11-Aug-2021 09:31:36
11	linabondan888@gmail.com	127608001750	GOLD	Aktivasi Gagal	KARLINAH	04-Aug-2021 08:25:26	11-Aug-2021 08:25:26
12	alvin.syahrin0795@gmail.com	127608001749	SPORT	Menunggu Pembayaran	NASSER	04-Aug-2021 00:29:28	11-Aug-2021 00:29:27
13	linabondan888@gmail.com	127608001748	MVP	Menunggu Pembayaran	NASSER	04-Aug-2021 00:11:02	11-Aug-2021 00:11:02
14	alvin.syahrin0795@gmail.com	127608001747	SPORT	Menunggu Pembayaran	NASSER	03-Aug-2021 23:47:18	10-Aug-2021 23:47:18
15	Yumartha@gmail.com	127608001746	MOVIES	Menunggu Pembayaran	NASSER	03-Aug-2021 23:43:59	10-Aug-2021 23:43:58

Up Selling XStream Prepaid

Export : Excel Export Current Page Export All Page Add Up Selling Customer

No	Customer Email	Payment Code	Product Name	Status	Created By	Created Date	Expired Date
1	akuntesting						
2	akuntesting						
3	linabondan						
4	linabondan						
5	bondanlina						
6	bondanlina						
7	bondanlina						
8	linabondan						
9	linabondan						
10	linabondan						
11	alvin.syahrin						
12	linabondan						
13	alvin.syahrin						
14	Yumartha@gmail.com	127608001746	MOVIES	Menunggu Pembayaran	NASSER	03-Aug-2021 23:43:59	10-Aug-2021 23:43:58
15	bondanlina@gmail.com	127608001745	NOMAT	Menunggu Pembayaran	NASSER	03-Aug-2021 23:36:25	10-Aug-2021 23:36:25

	A	B	C	D	E	F	G	H	I
1	US_ID	Customer Email	Payment Code	Product Name	Status	Created By	Created Date	Expired Date	RNUM
2	16	testing1911@test.com	127608001778	MOVIES + DIAMOND	Menunggu Pembayaran	WIMBA	06-Aug-2021	13-Aug-2021	1
3	15	akuntesting@mail.com	127608001777	PLATINUM	Pembayaran Berhasil	KARLINAH	06-Aug-2021	13-Aug-2021	2
4	14	akuntesting@mail.com	127608001776	PLATINUM	Aktivasi Berhasil	KARLINAH	06-Aug-2021	13-Aug-2021	3
5	13	linabondans@gmail.com	127608001775	DIAMOND	Aktivasi Gagal	KARLINAH	06-Aug-2021	13-Aug-2021	4
6	12	linabondan888@gmail.com	127608001772	DIAMOND	Menunggu Pembayaran	NASSER	05-Aug-2021	12-Aug-2021	5
7	11	bondanlina@gmail.com	127608001767	MOVIES + DIAMOND	Pembayaran Berhasil	WIMBA	05-Aug-2021	12-Aug-2021	6
8	10	bondanlina@gmail.com	127608001756	MOVIES + DIAMOND	Pembayaran Berhasil	WIMBA	04-Aug-2021	11-Aug-2021	7
9	9	bondanlina@gmail.com	127608001754	DIAMOND	Pembayaran Berhasil	NASSER	04-Aug-2021	11-Aug-2021	8
10	8	linabondan888@gmail.com	127608001752	MOVIES	Aktivasi Berhasil	KARLINAH	04-Aug-2021	11-Aug-2021	9
11	7	linabondan888@gmail.com	127608001751	GOLD	Pembayaran Berhasil	KARLINAH	04-Aug-2021	11-Aug-2021	10
12	6	linabondan888@gmail.com	127608001750	GOLD	Aktivasi Gagal	KARLINAH	04-Aug-2021	11-Aug-2021	11
13	5	alvin.syahrin0795@gmail.com	127608001749	SPORT	Menunggu Pembayaran	NASSER	04-Aug-2021	11-Aug-2021	12
14	4	linabondan888@gmail.com	127608001748	MVP	Menunggu Pembayaran	NASSER	04-Aug-2021	11-Aug-2021	13
15	3	alvin.syahrin0795@gmail.com	127608001747	SPORT	Menunggu Pembayaran	NASSER	03-Aug-2021	10-Aug-2021	14
16	2	Yumartha@gmail.com	127608001746	MOVIES	Menunggu Pembayaran	NASSER	03-Aug-2021	10-Aug-2021	15

Penjelasan :

1. Klik **Export Current Page** untuk download report halaman pertama. Klik **Export All Page** untuk download report semua halaman
2. Klik **OK**

2.3 TVS & Login TV

TVS Sebelum pembelian Minipack

Billing List												
Create Date		2021/08/06	~	2021/08/13	exploore.id@gmail.com	-- Payment Type --	-- Agent --	Q	Export to Excel	15		
	Name	SubscriberID	Email (Mobile)	Agent	Product	Product Type	Billing Type	Original	PayAmount	Adjust(Amount)	Buy Date	Expire Date
☐	Firdaus Pohan	10375610	exploore.id@gmail.com (085156110656)		XSTREAM DIAMOND	CHANNEL PACKAGE	CREDIT	239,000	239,000	-	2021/08/13 14:45:06	2021/08/13 17:00:58

TVS Setelah pembelian Minipack

Billing List												
Create Date		2021/08/06	~	2021/08/13	exploore.id@gmail.com	-- Payment Type --	-- Agent --	Q	Export to Excel	15		
	Name	SubscriberID	Email (Mobile)	Agent	Product	Product Type	Billing Type	Original	PayAmount	Adjust(Amount)	Buy Date	Expire Date
☐	Firdaus Pohan	10375610	exploore.id@gmail.com (085156110656)		XSTREAM DIAMOND	CHANNEL PACKAGE	CREDIT	239,000	239,000	-	2021/08/13 19:48:07	2021/09/13 19:48:08
☐	Firdaus Pohan	10375610	exploore.id@gmail.com (085156110656)		XSTREAM GOLD	CHANNEL PACKAGE	CREDIT	99,000	99,000	-	2021/08/13 19:48:07	2022/02/13 19:48:08
☐	Firdaus Pohan	10375610	exploore.id@gmail.com (085156110656)		XSTREAM DIAMOND	CHANNEL PACKAGE	CREDIT	239,000	239,000	-	2021/08/13 14:45:06	2021/08/13 17:00:58

Login TV

